

Representation

Elder Benefit Specialists can provide direct representation for older adults on certain issues. This may involve appealing a denial of eligibility of benefits under numerous government programs such as:

- *Medicare*
- *Medical Assistance*
- *Social Security & SSI*
- *Food Share*

All Services are Free & Confidential

In Wisconsin the Elder Benefit Specialists are funded by State and Federal dollars and in some areas County dollars.



How to Reach your Local Elder Benefit Specialist

After hours appointments are available at your request.

Prairie du Chien Office

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Prairie du Chien, WI 53821
Phone : 608.326.0235
Fax : 608-326-1150
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Mauston Office

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Richland Center Office:

221 W. Seminary St.
Richland Center, WI 53581
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Baraboo Office:

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Elder Benefit Specialists



We Can Help!



1-877-794-2372
www.adrceagle.org

Elder Benefit Specialist

As people age, they often need help with government benefit programs. Accessing these benefits can sometimes be difficult and confusing. The Elder Benefit Specialist can help with:



- Social Security
- Senior Care/Prescription Coverage
- Medicare, Medicare Part D
- Health Insurance
- Medical Assistance
- Denied Benefits/Overpayments
- Food Share
- Housing
- Landlord/Tenant issues

Elder Benefit Specialists are part of a federal and state-mandated advocacy program designed to provide older adults with free legal services. While the program is available to all Wisconsin residents age 60 and older, services are targeted to the rural, low and middle income and minority older populations who traditionally have not had access to legal assistance.

Commonly Asked Questions & Concerns - The Benefit Specialist Can Help!

- Do I have to repay a Social Security or SSI overpayment if it was not my fault?
- Will Medicare or Medical Assistance cover my nursing home stay?
- How will I pay all of my medical bills?
- I have been denied SSI or Social Security disability benefits. What can I do?
- Medicare denied my claim for a certain service. Can anything be done?
- Are there any new or recent changes in programs available to me?
- Do I qualify for subsidized housing?
- I have supplemental insurance but I am getting bills from the clinic. What do I do?
- I can't afford my medications. Who can help?
- Someone called about insurance...Do I need it?
- I'm turning 65. What do I need to do?
- I think I've been ripped off. Who do I turn to for help?

Education & Training

In-depth, ongoing training and assistance in the areas of benefit and entitlement programs, as well as other legal issues affecting older adults are provided to all Elder Benefit Specialists. An attorney provides supervision and support to the Elder Benefit Specialist to ensure high-quality advocacy and representation for older residents.

Elder Benefit Specialists are committed to public education. These efforts take many forms including informal talks to groups of older people, their caregivers and family members, newspaper articles, and providing printed materials.



Information & Referral

When additional support is needed the Elder Benefit Specialists are available to refer customers to community resources when appropriate.